

Tasmanian Association for Residents of Retirement Villages

TARRV: Your Voice in Retirement

Website: https://www.tarrv.org.au

NEWSLETTER No.6

July 2024

EDITOR: Jon Hosford

From the President

A warm welcome to our new and existing members. I tender TARRV's invitation to each and every member to attend the first Annual General Meeting of TARRV, since our Association was incorporated on 15th August, 2023!

This has been a most successful first year for TARRV. Some of our achievements are as follows:

- TARRV achieved a membership of almost 600 retirement village residents from nearly 30 villages
- The President and/or vice-President visited 19 retirement villages, including Derwent Waters & Lady Clarke (Claremont), Karingal (Devonport), Tamar Valley Court (Exeter), Barossa Park (Glenorchy), Manor Gardens (Kings Meadows), Ainslie House & Cosgrove Park (Launceston), Mowbray Links (Mowbray), Reed Estate (Prospect Vale), Flowers Court & Garden Village (Newstead), Lady Clark (Newtown), Fairway Rise, Queen Victoria Homes & Springhaven (Lindisfarne), St Canice (Sandy Bay), Northbourne Park (Scottsdale) and Glenara Lakes (Youngtown).
- Acknowledgement from Government that **TARRV** is the peak body representing residents of Tasmanian retirement villages.
- Successful submission to government resulting in significant changes to the Retirement Villages Act, including an improved method of computing and approving increases to recurrent charges and the requirement for minutes of operator called meetings.
 - Held a committee meeting every month and a general meeting every quarter.
 - Created and maintain the TARRV website: https://www.tarrv.org.au

- Designed and undertook a major survey of all TARRV members on matters pertaining to their life within a retirement village. The report on the TARRV Member Opinion Survey has been printed, bound and the 51 copies posted to 29 retirement villages' CEO's, village managers and Board chairs.
 - Engaged a solicitor to provide pro bono support & legal advice to TARRV.
- Engaged a financial adviser to provide pro bono support & financial advice to TARRV.
- Successful engagement with senior representatives of the Department of Justice's Consumer, Building and Occupational Services (CBOS).

The CBOS team were Mr Shawn Chia (Principal Compliance Officer), his 2IC Mr Paul Cummins and their legal adviser Ms Marjana Bateman. We were most impressed to learn that Shawn's last position was heading an anti-scam unit within the Queensland Police.

We provided CBOS with a draft 22-point checklist as the starting point to develop into a final form for auditors to use when visiting villages. Further information is available on the TARRV website.

- I was recently made aware of changes to the Fire Services Levy by the Launceston City Council, the Council formalised their decision to reinstate the Fire Service Levy on Independent Living Units on 27th June 2024. This raises many issues, including how can/ will the levy be raised against the individual ILU's, how can the State Government's 20% rebate be applied to individual ILU's for eligible pensioners?
- In closing, I tender my grateful thanks to our past & present TARRV committee members John Archer, Nigel Burch, Beverley Costello, Jon Hosford, Juliana Kotynia, Hugh Murdoch, Dennis Smith, Peter Williams, TARRV members John Birkett, Christine Bowen, Gary Hosking, Lorraine & Michael Mannion, Danny McColl, Nettie Patterson, and of course my wife Pam, for their wonderful unwavering support and assistance. Each is there quietly and steadily providing their support for myself and TARRV.

Ian Green (President)

From the TARRV Treasurer

In past years I have been treasurer of various organisations, but it was a new experience for me to become the first treasurer of TARRV at the inauguration meeting in February 2023. It was a matter of establishing some sort of recording system to handle the initial large flow of membership applications with subscriptions. There was the additional problem of being only able to receive cash at that stage before we had been able to open a bank account. The account was eventually opened in September 2023 after we had received our Certificate of Incorporation. I have reported regularly to the monthly Committee meetings (and also to the quarterly general meetings) with financial statements on the status of the Association. By early 2024, membership had reached about 550 from over 20 retirement villages in Tasmania.

Having got some routine into the handling of new memberships, subscription renewals for the next year started to be received in May, continuing into June and July.

This again required a new recording method and has kept me very busy during this period. Fortunately I had a lot of help with the paperwork, preparing and sending receipts, filing, etc. Here I would like to mention the valuable assistance of Lorraine and Michael Mannion, fellow residents of Glenara Lakes.

Thanks are also due to Jon Hosford who has been working on a new membership data base in the Microsoft Access facility, and this is still a work in progress.

TARRV has had renewal subscriptions from nearly 50% of the membership and many members have been attracted by and renewed with the new life membership. This has provided a useful boost to TARRV funds.

As has been reported in the past, TARRV is regarded by the State Government as the peak body representing residents of retirement villages. To maintain this status, we need to present a strong membership to the Government. Therefore, I draw your attention to the "Reminder for Renewal" letter, included with the documents with this newsletter. Please renew your membership as soon as possible, if you have not already done so.

Dennis Smith, TARRV Inc Treasurer

21st August 2024

Introducing Mr. Shawn Chia

We are pleased to be able to inform members that Mr Shawn Chia is to be our guest speaker at the Annual General Meeting, to be held on Wednesday 14th August. Shawn is the Principal Compliance Officer, Consumer Building & Occupational services, Department of Justice.

By way of background, on 14th February, 2024 Madeline Ogilvie, the Minister for Workplace Safety and Consumer Affairs, posted that "The 'Cybercrime and You: Fraud and Scams in 2024' forum, held in Hobart, included Professor Jeremy Prichard (University of Tasmania), Dr Joel Scanlan (University of Tasmania), Detective Sergeant Paul Turner (Tasmania Police) and Principal Compliance Officer Shawn Chia (CBOS)."

Mr Chia's talk will encompass his previous life in the Singapore Armed Services through to his role as a Detective Senior Constable of the Queensland Police Service (QPOL), Crime and Intelligence Command Financial and Cybercrime Group through to his new role as the Principal Compliance Officer with CBOS.



Page 3 of 6



Retirement Villages inc.

<u>Tasmanian Association for Residents of Retirement</u> <u>Villages Inc</u>

MEMBERSHIP SUBSCRIPTION RENEWAL

Name(s):
Residential/Postal Address:
Contact email(s): (Please PRINT clearly)
<u>Signed:</u> , date: / 202
Membership type (please tick your preference): Single: ☐ Couple: ☐
Annual Subscription (for the period ending 30 th June '25) Single: \$10.00 p.a.; Couple: \$15.00 p.a.
<u>Lifetime Subscription</u> (one-off payment): Single: \$100, Couple: \$150
Please indicate your payment method: cheque \square or, bank transfer \square or, cash \square
Receipts will be provided on request
The completed subscription renewal, together with your remittance should be posted, or emailed, to:
➤ The Treasurer, TARRV, P O Box 158, Kings Meadows, Tas., 7249, or emailed to the Treasurer at: treasurer@TARRV.org.au
➤ Payment may be made by bank transfer to CBA Account name: TARRV, BSB: 067 603,

Treasurer at the above address.

Note: the subscription of members who paid after 1st January 2024 is valid through

Account No 1051 8413, the transfer must have your <u>name included as the reference</u> on the banking transaction and the completed Membership Subscription posted or emailed to the

to 30th June 2025 and thus this form is not required

Dear Member,

A reminder regarding renewal of subscriptions

This letter is being sent to all members and therefore if you have already renewed your subscription please disregard the subscription renewal form which is attached. However, we do draw your attention to the President's Page which lists some of the achievements of TARRV since its inauguration in February 2023 and particularly to the amendments to the Retirement Village Act which were achieved through the support of politicians on all sides of the State Parliament.

TARRV is recognised by the State Government as the voice of residents of retirement villages and, as such, the numerical membership is important so that the Government continues to regard TARRV in this way. Therefore we earnestly request all existing members of TARRV to maintain their membership by renewing their subscriptions without delay, if they have not already done so. The current membership is approaching 600 with members from nearly 30 retirement villages. With ongoing success, we are continuing to establish contact with the rest of the retirement villages in Tasmania to encourage their residents to support TARRV.

Subscriptions became due for renewal on 30th June 2024. We have maintained the rate of \$15 for couples and \$10 for singles as annual subscription. We have also introduced lifetime membership of \$150 for couples and \$100 for singles and there has been a good response to this category of membership, as members do not have to remember to renew their membership every year. Additionally, this will also assist the simplification of the future renewal exercise for TARRV.

The Rules of TARRV provide a period of grace of 3 months for renewal of subscriptions i.e. membership of TARRV will cease if not renewed by 30th September 2024. Therefore, we again ask members to renew their subscriptions as soon as possible, without waiting for the cut-off date. (Note: members who joined TARRV after 1st January 2024, have valid membership until 30th June 2025 and therefore do not have to take any action at this time.)

With kind regards,

Ian Green (President, TARRV)

9 R. Green



Nomination Form for Committee Members of the Tasmanian Association for Residents of Retirement Villages Inc.

Committee Members:

The committee consists of:

- (a) the officers of the Association; and
- (b) up to 5 other members; all to be elected at the Annual General Meeting.

Officers of the Association:

President, Senior vice-President, vice-President, Secretary (who may also have the duties of Public Officer), Treasurer.

Nomination:

We, (please print your name(s) in full)	and
	do hereby nominate (please print their name in
full)	for the position of (please print the
position in full)	
Signed:	
Signed:	
I, (please print your name in full)accept nomination for the following position	
Signed by the nominee:	

Notes:

- (i) The nominated person and the nominees must be financial members of TARRV, and
- (ii) a valid nomination requires each to sign, and
- (iii) the nominated person must agree to their nomination, and this form returned to TARRV, P O Box 158, Kings Meadows, 7249 by 4th August, and
- (iv) please feel free to print additional copies of this form, if required.